**Open Meeting**

**To**  | Raglan Community Board  
**From**  | Tony Whittaker  
**General Manager Strategy & Support**  
**Date**  | 19 April 2017  
**Prepared by**  | Shannon Kelly  
**Youth Engagement Advisor**  
**Chief Executive Approved**  | Y  
**Reference #**  | GOV0507 / 1711521  
**Report Title**  | Youth Engagement Update  

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1. **EXECUTIVE SUMMARY**

The purpose of this report is to provide the Raglan Community Board with an update from Council's Youth Engagement Advisor.

2. **RECOMMENDATION**

THAT the report from the General Manager Strategy & Support be received.

3. **YOUTH ENGAGEMENT UPDATE**

Planning for youth engagement in Raglan has been progressing well. Council's Youth Engagement Advisor, Shannon Kelly, has met with Councillor Lisa Thomson and Raglan Community Board Chairman, Bob McLeod, to discuss the best way forward in establishing a Youth Action Group in Raglan.

Shannon and Councillor Thomson met with senior students of the Raglan Area School on 05 April to:

a) promote the establishment of the group;  
b) promote the Govern Up programme; and  
c) to distribute registration forms.

However, we have received no registration forms from this meeting. While there is no uptake at the present time, we ask for the Community Board and community members to promote this opportunity with the young people they know, to ensure that this funding is used effectively.

The $1,000 budget will be available for young people in Raglan to utilise up to 30 June 2017.
The criteria for this funding is:

- The projects must be designed/created by a group of young people from Raglan;
- The project must have a community/youth wide benefit or be accessible for youth from the public or community to participate in; and
- The $1,000 must be spent by 30 June 2017.

Councillor Thomson has agreed to support the youth group with their planning and be the liaison person for this project.

4. ATTACHMENTS

NIL
Open Meeting

To: Raglan Community Board
From: Tony Whittaker
General Manager Strategy & Support
Date: 8 May 2017
Prepared by: Sharlene Jenkins
PA to General Manager Strategy & Support

Chief Executive Approved: Y
DWS Document Set #: GOV0507
Report Title: Raglan Works & Issues Report: Status of Items May 2017

1. **EXECUTIVE SUMMARY**

To update the Board on issues arising from the previous meeting.

2. **RECOMMENDATION**

THAT the report from the General Manager Strategy & Support be received.

3. **ATTACHMENTS**

## RAGLAN COMMUNITY BOARD
### WORKS & ISSUES REGISTER – 2017

<table>
<thead>
<tr>
<th>Issue</th>
<th>Area</th>
<th>Action</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>T-Bar Swing in Playgrounds</td>
<td>Service Delivery</td>
<td>T-Bar swing still in place which needs to be removed.</td>
<td>OCTOBER: T bar swings have been removed from Scout Hall on Cliff Street. All T bar swings will be replaced by late January 2017. NOVEMBER: No availability of swings due to national recall. Swings throughout the District have been replaced.</td>
</tr>
<tr>
<td>Rubbish over spilling and disbursing around the Kopua Domain, especially during busy periods i.e. summer and long weekends</td>
<td>Service Delivery</td>
<td>Rubbish bins are too small to cope with demand busy periods. Preference is for rubbish to be collected at the end of the day (currently too early). Please advise collection times in Xtreme Waste contract. Council staff have identified several design issues with current bins and have developed a new bin which will be trialled. New style bins will be phased into service as renewals occur.</td>
<td></td>
</tr>
<tr>
<td>Kopua Camp edge of pathways and banks</td>
<td>Service Delivery</td>
<td>Need a solution to eroding banks where public are sliding down the banks and causing damage. Limestone rockwork has worked in other locations. Planting banks in areas of erosion will occur over the winter planting season.</td>
<td></td>
</tr>
<tr>
<td>Water Performance Dashboard Reports</td>
<td>Service Delivery</td>
<td>General Manager Service Delivery has agreed to include a comments box on the Water Performance dashboard reports that provides commentary around trends etc. This has been included in the dashboard report.</td>
<td></td>
</tr>
<tr>
<td>Year to Date Service Request Report</td>
<td>Strategy &amp; Support</td>
<td>Bullet point commentary box to be provided for any issues that stand out in the data. MAY:</td>
<td></td>
</tr>
<tr>
<td>Road Name List</td>
<td>Cr Thomson and Mrs Kereopa</td>
<td>Cr Thomson and Mrs Kereopa to provide some road names to the Chairperson for forwarding to Council prior to the end of the month. MAY:</td>
<td></td>
</tr>
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</tr>
<tr>
<td>Raglan Coastal Reserves Advisory Meeting Minutes – 13 February 2017</td>
<td>Service Delivery</td>
<td>Staff to provide a copy of the Terms of Reference to the Reserves Committee members.</td>
<td>Copy of Terms of Reference is attached for information.</td>
</tr>
<tr>
<td>Publicity for Meetings</td>
<td>Board Members</td>
<td>More publicity for meetings by members required i.e. Facebook.</td>
<td>MAY:</td>
</tr>
</tbody>
</table>
Waters Performance Dashboard Report

Service Requests Breakdown

Date: February – March 17

Version: Final

Mandatory Performance Measures – district wide

Service requests per category

Category trend

% of service requests completed within target - district wide

Major vs. minor works

Service requests per area

On call alarms per area

On call onsite requirement

Drinking Water Standard and Resource Consent Events

Wtr enquiry

New connect.

Safety

Total repair

Major wtr leak

Minor wtr leak

No water

Wtr quality

Wtr quantity

SW block

SW drain

SW properties flood

WW Overflow

WW pipeline

WW othe

Comments

Category trend – increasing trend line for wastewater related activities as we come into the rainy months

Fault response times for non-urgent call outs – breached performance measure due to contractor related issues with levels of service requirements

Service request completion rates – dropped due to increased load of requests relaying to weather events across the district

On call alarms per area – increased to almost twice as many as usual district wide due to rain events in February and cyclone events in March

Drinking Water Standards – one event attributed to Raglan’s water treatment UV process

Resource Consents – Meremere discharge outside of consented period due to high pond levels as a result of weather events

DWS Event – compliance measure transgression requiring the Drinking Water Assessor to be notified, transgression is not the same as non-compliant

RC Event – breach of resource consent condition that requires WRC to be notified, this is not necessarily a measure of overall compliance for the year and excludes WTP laboratory results outside of consented conditions.