









































			sufficient. If the Board would like to discuss this further, please contact staff member Nathan Hancock.
5	Timber barriers on Te Putu Street going over Taupiri Ramp (bridge) – one of the wooden rails is broken and one of the rails has popped off the standard.	Service Delivery	RDG04005/17 Status – Completed, work scheduled. TCB Chair notified.
6	Footpath maintenance – Strada was the last company to mow this road frontage on Orini Rd & Waring Road. Some residents are mowing the middle lawn road frontage (where the Waring Road sign is) when it gets too long. There is also a drain in amongst all this overgrowth - because this has not be maintained, drain has been flooding this year. Who is - responsible for all of this now?	Service Delivery	Grass berms were removed in error from the P&F mowing schedule. This has now been rectified and the grass will be mowed accordingly in due course.  The Alliance will investigate the drain and add it to their maintenance programme.

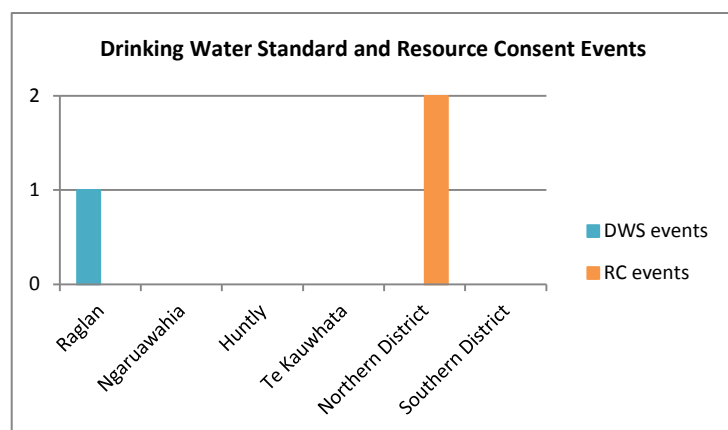
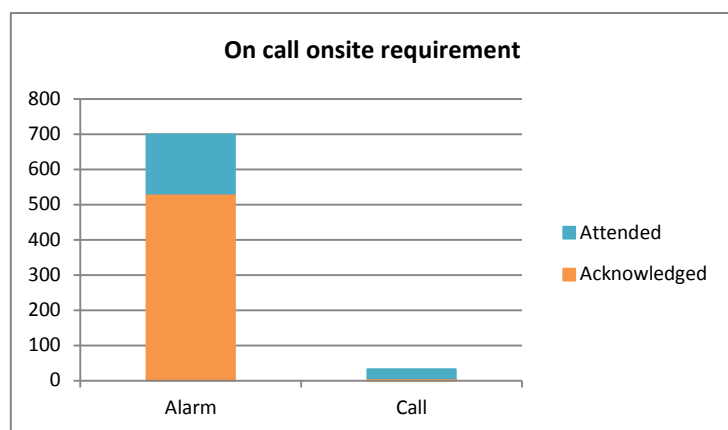
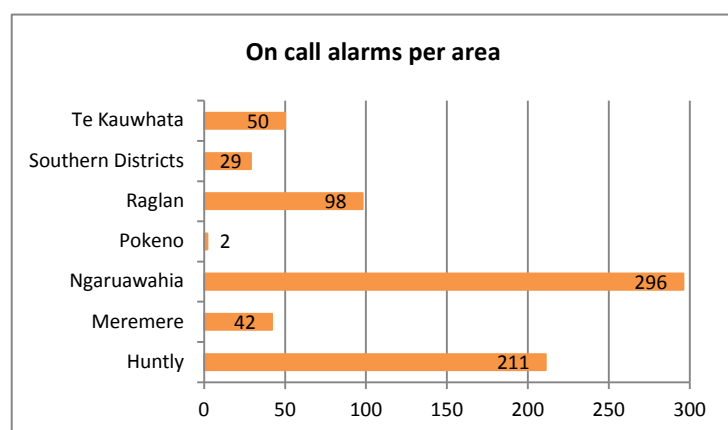
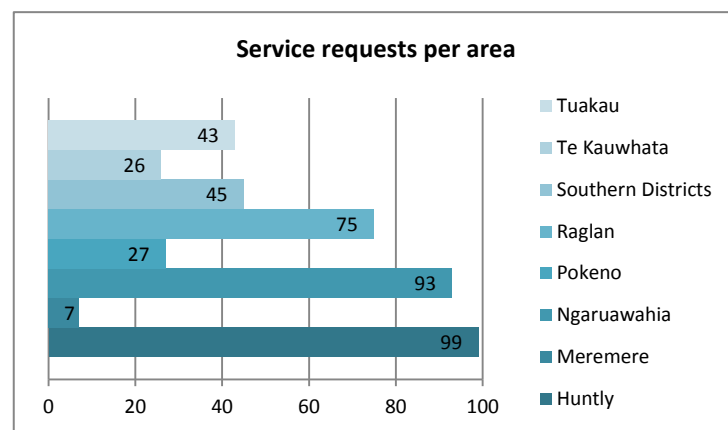
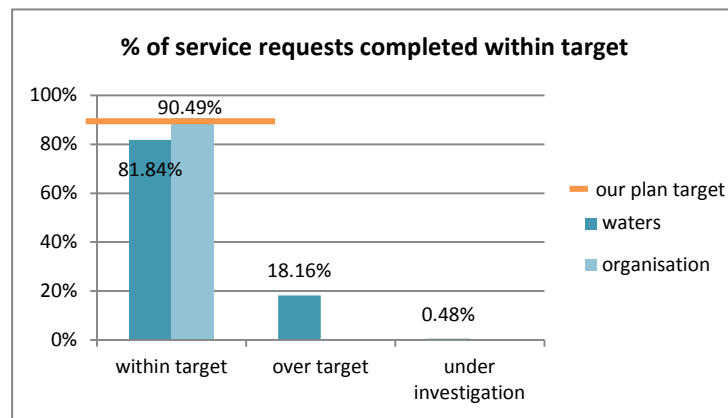
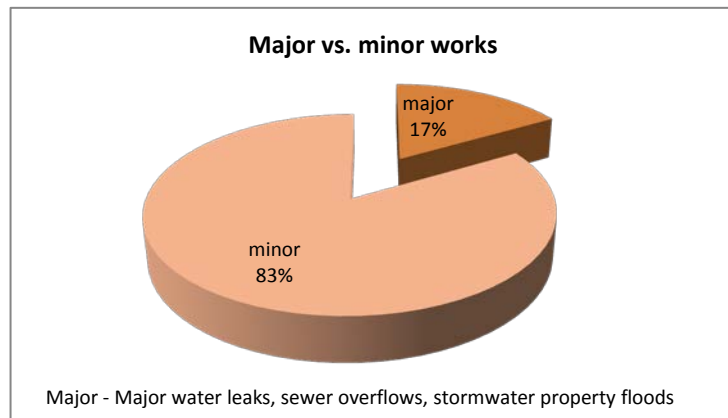
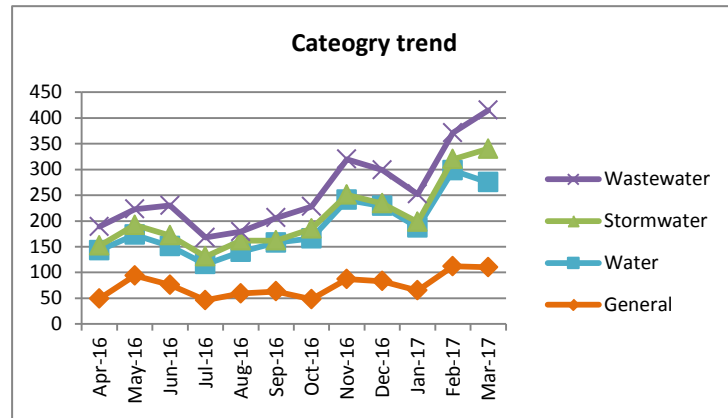
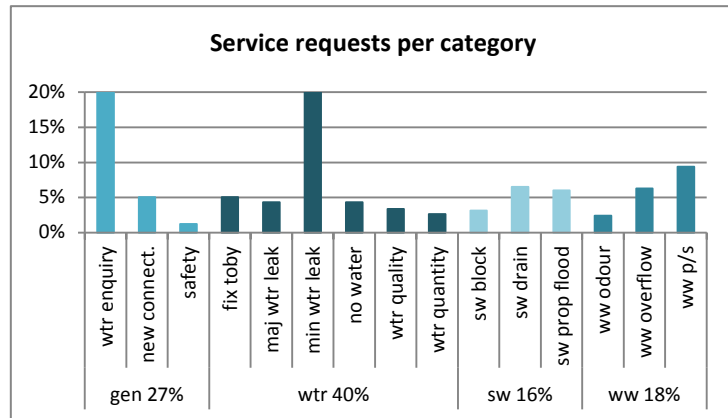
Programme: Waters – District Wide

Manager: Martin Mould

Date: February – March 17

Version: Final

Service Requests Breakdown



Mandatory Performance Measures

	Measure	February (16 <sup>th</sup> -)	March
Water	The number of complaints received by WDC about drinking water clarity, taste, odour, pressure, flow, continuity of supply	< 17 per 1000 connections	0.84 per 1000 connections (12 complaints) / 2.16 per 1000 connections (31 complaints)
	Fault Response Times for Urgent call outs	60 minutes median	36.33 minutes / 25.5 minutes
	Fault Completion Times for Urgent call outs	240 minutes median	133.33 minutes / 92.5 minutes
	Fault Response Times for Non-Urgent call outs	1 day median	2.57 days / 1.52 days
Wastewater	Fault Completion Times for Non-Urgent call outs	5 day median	2.95 days / 1.52 days
	The number of dry weather sewerage overflows from WDC wastewater system	< 5 per 1000 connections	0.00 per 1000 connections (0 complaint) / 0.27 per 1000 connections (3 complaints)
	The total number of complaints received by WDC about the waste water system	< 25 per 1000 connections	0.00 per 1000 connections (0 complaint) / 1.35 per 1000 connections (15 complaints)
	Fault Response Times for Sewerage Overflows	60 minutes median	N/A / 64.43 minutes
Stormwater	Fault Completion Times for Sewerage Overflows	240 minutes median	N/A / 127.14 minutes
	The number of flooding events (affecting habitable floors)	<0.3 per 1000 connections	0 / 0
	The number of complaints received by WDC about the stormwater system	<4 per 1000 connections	0.07 per 1000 connections (1 complaint) / 1.49 per 1000 connections (20 complaints)
	Median Fault Response Times to attend a flooding event	8 hours	NA / NA

Number of Service Requests

	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	YTD
Wtr enquiry	27	67	47	35	37	45	31	62	63	45	82	84	625
New connect.	20	23	24	7	16	14	14	19	13	16	25	21	212
Safety	2	4	5	4	6	4	3	6	7	4	5	5	55
Toby repair	6	18	17	11	9	24	12	12	13	14	20	21	177
Major wtr leak	13	7	9	4	10	6	21	15	14	19	24	18	160
Minor wtr leak	54	30	34	25	36	38	42	87	78	56	76	83	639
No water	10	17	11	5	6	4	9	20	26	23	38	18	187
Wtr quality	2	1	4	16	13	12	25	7	6	4	19	14	123
Wtr quantity	9	6		9	7	11	9	13	9	6	9	11	99
SW block	2	8	11	5	6	1	4	6	2	6	5	13	69
SW drain	5	5	5	5	6		5	2	1	5	15	27	81
SW property flood	2	6	5	5	10	3	10	2	2		2	25	72
WW odour	2	2	4	2	1	3	3	2	1	2		10	32
WW overflow	5	5	14	7	12	12	9	17	20	14	10	26	151
WW p/station	30	24	40	28	4	29	31	50	44	38	41	39	398

Comments

- Category trend – increasing trend line for wastewater related activities as we come into the rainy months
- Fault response times for non-urgent call outs – breached performance measure due to contractor related issues with levels of service requirements
- Service request completion rates – dropped due to increased load of requests relating to weather events across the district
- On call alarms per area – increased to almost twice as many as usual district wide due to rain events in February and cyclone events in March
- Drinking Water Standards – one event attributed to Raglan’s water treatment UV process
- Resource Consents – Meremere discharge outside of consented period due to high pond levels as a result of weather events
- DWS Event – compliance measure transgression requiring the Drinking Water Assessor to be notified, transgression is not the same as non-compliant
- RC Event – breach of resource consent condition that requires WRC to be notified, this is not necessarily a measure of overall compliance for the year and excludes WWTP laboratory results outside of consent conditions

### **Open Meeting**

<b>To</b>	Taupiri Community Board
<b>From</b>	Gavin Ion Chief Executive
<b>Date</b>	1 June 2017
<b>Prepared by</b>	Rose Gray Council Support Manager
<b>Chief Executive Approved</b>	Y
<b>Reference #</b>	GOV0506
<b>Report Title</b>	Extraordinary Vacancy

## **I. EXECUTIVE SUMMARY**

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Following the resignation of Julie Ross, an elected member of the Taupiri Community Board, an extraordinary vacancy has occurred. Under section 117 of the Local Electoral Act (LEA) 2002, if a vacancy occurs more than 12 months before the next triennial general election the vacancy must be filled by an election under this Act.

The by-election will be held on Wednesday 30 August 2017, voting closing at 12 noon. It will be conducted by postal vote under the provisions of the Local Electoral Act 2001 and the Local Electoral Regulations, and will be administered under contract, by Election Services.

The timetable is as follows:

- Tuesday 6 June 2017: Nominations open/roll open for public inspection
- Tuesday 4 July 2017: Nominations close, roll closes
- Tuesday 8 August 2017: Voting packs posted to electors/start voting period
- Wednesday 30 August 2017: Voting closes (noon), results announced.

The estimated cost of the Taupiri Community Board By-Election scheduled for 30 August 2017 is in the order of \$4,000 + GST, this broken-down by activity as follows:

Postage:	\$225
Voting mailers:	\$350
Labour:	\$1850
Electoral Roll:	\$100
Public Notices:	\$1200
Insurance:	\$200
Administration:	\$75

Should a physical by-election not be required (insufficient candidates) then the cost would be about 30% of this (\$1200 + GST).

**2. RECOMMENDATION**

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**THAT the report from the Chief Executive be received.**

**3. ATTACHMENTS**

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Nil