

Application for Water Relief

Postal Address
Private Bag 544
Ngaruawahia 3742

Phone: 0800 492 452
www.waikatodistrict.govt.nz

Email: waters@waicd.govt.nz

Partial credit for a undetected water leak against metered water use charges

Important Information

We offer a one-off water relief credit for undetected leaks that are repaired within 12 months of leakage. This is to encourage water efficiency and the timely repair of undetected leaks.

This form must be completed by the property owner. In order for the Council to consider water relief the undetected water leak must be verified and the loss must be greater than 50% of normal consumption bill.

Credit will be 50% of the excess of charges (measured by consumption caused by loss versus consumption during normal usage). Council approves water credit at its discretion. If we accept your application, you will receive a credit on your next bill.

For further information refer to the Council Water Supply Bylaw 2014 available on the Council website.

Section 1: Applicant *(must be the registered owner of the property)*

Owner Name:

Daytime Telephone No.

*Please tick your preferred
method of communication*

Postal Address:

Email Address:

Section 2: Location of Connections

Property address:

Meter Number: Location of leak

Section 3: Checklist **required information**

Please make sure you provide the following information as your application cannot be processed without it.

Date of Water Loss: _____ Date of repair: _____

(your water use dial has stopped spinning)

Number of people in household: _____

I have attached the following

Plumber *(please enclose invoice or documents showing details of repair)*

OR

Other: *(please provide written statement of repairs)*

AND

Photo of Water Meter Reading after repair
(please note: this photo may result in a water invoice being created)

Section 4: Declaration

- I understand that water relief is not used to subsidise a leak left long-term or unrepaired.
- I understand that if I have another leak within the same water meter, I will not be able to apply a second time as this can indicate a faulty system.
- I have not previously received a remission on a leak on this metered water system.
- The leak or water loss was not caused as a result of a wilful act and the leak has been repaired.
- I understand that plumbing works within my property are my responsibility.
- I declare the information on this form is true and accurate.

Print Name:.....

Signature:.....

Date:.....

Please send this form and supporting information by:

Email: waters@waidc.govt.nz

Post: **Private bag 544, Ngaruawahia 3742, New Zealand**

In person: **15 Galileo Street, Ngaruawahia**

Should you have any questions regarding this form please call 0800 492 452 or email waters@waidc.govt.nz